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27th October 2025

Annual Assurance Statement 2025

I write on behalf of the Management Committee of West Whitlawburn Housing Co-operative (WWHC) to confirm that we comply with the regulatory requirements set out in Chapter 3 of the Scottish Housing Regulator's Framework.

This includes that we;

- Achieve all of the standards and outcomes in the Scottish Social Housing Charter for tenants, people who are homeless and others who use our services
- Comply with our legal obligations relating to housing and homelessness, equality and human rights, and tenant and resident safety
- Comply with the Standards of Governance and Financial Management for RSLs.

We confirm that we have seen and considered sufficient evidence to give us this assurance. We received external consultant support who carried out a full review of our self-assessment process and evidence bank. The findings of the review were presented by the consultant to our Management Committee. This has provided us with additional assurance that our approach is comprehensive and robust. During the year, we also completed an audit conducted by an external specialist consultant on our landlord health and safety compliance. We have been provided with assurance for all relevant safety requirements throughout the year on:

- Gas Safety
- Electrical Safety
- Water Hygiene / Legionella
- Fire Safety
- Asbestos

Registered with the Scottish Housing Regulator No. 203
Registered Charity No. SCO38737, VAT Registration No. 180223636
Registered society under the Co-operative and Community
Benefit Societies Act 2014



- Lift Safety
- Damp and Mould

In considering our compliance with our legal and regulatory requirements we continue to consider the ongoing impact of the cost of living crisis and consequent business, economic and social disruption. We remain confident that with the measures we have put in place, including our Business Plan, Asset Management Strategy and Financial Projections that we have ensured that we are able to continue to meet our responsibilities to our tenants, service users, regulators and funders.

In reviewing our compliance with the Regulatory Framework, we are assured that we continue to take account of equalities and human rights in our decisions, policy-making and day-to-day service delivery. In October 2025, we commenced our 3-yearly tenant satisfaction survey which includes a refresh of our equalities data collection survey.

In preparation for this statement, we carried out a presentation for our members on Self Assessment and Regulatory Assurance at our Annual General Meeting on Monday 8th September 2025.

We approved our Annual Assurance Statement at the meeting of our Management Committee on 27th October 2025.

Susan Anderson Chairperson