

West Whitlawburn Housing Co-operative Limited

Belmont House, 57 Belmont Road, Cambuslang, G72 8PG
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Dear Tenant/Member,

Rent Setting 2017/18

The Management Committee is currently considering the appropriate rent charges for all properties in the ownership of WWHC for the forthcoming financial year and is keen to consult with you and all tenants/members to allow you to express your views, should you wish.

The Co-operative's approach to rent setting has always been to ensure we deliver as high a quality of accommodation and services as possible, at a rent which is reasonable, comparable with other similar landlords, and affordable to our members/tenants.

We are sure most tenants/members agree that we consistently achieve this objective and regular Tenants Satisfaction Surveys confirm that the vast majority of tenants think WWHC rents are very good value for money.

The Co-operative's Management Committee, who decide rent levels, all of whom are WWHC tenants themselves, are acutely aware of the financial and economic difficulties many of our tenants face currently.

Our strategy is to continue to invest in our properties and protect high quality front line services, for you our tenants/members. Over the past few years we have needed to make considerable budget savings due to the economic climate. In doing so we have succeeded in ensuring that services we provide to you are not significantly affected.

With a full understanding of the difficulties many tenants/members are currently facing in relation to financial hardship, The Management Committee is keen to ensure only a minimal rent uplift this year and is proposing a 2% uplift on all rents for 2017/18, which is just slightly above inflation currently.

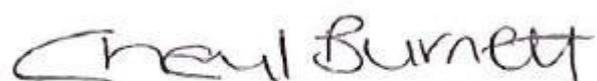
The Management Committee is very keen to hear your views on this proposal,

Belmont House, 57 Belmont Road, Cambuslang, G72 8PG
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and on the WWHC Rent Policy, which is available on request. The Management Committee is not proposing any changes to the Rent Policy itself this year.

Should you wish to respond to this consultation please write to me at the above address or e-mail PJFarrell@wwhc.org.uk no later than 12 noon on Monday, 27th February 2017.

Yours sincerely

A handwritten signature in black ink that reads "Cheryl Burnett". The signature is written in a cursive, slightly slanted style.

Cheryl Burnett
Secretary
31st January 2017